Device Registration
How to find the MAC Address

Follow the instruction below to find the MAC address of your game console.

Nintendo DS

To obtain the MAC Address from a Nintendo DS, you must first insert a Nintendo Wi-Fi Connection compatible game and access the WFC Setup Utility. Note that the exact steps to access the setup utility varies by game. However, the setup utility is a standard menu, included with all WFC-compatible games.

After accessing the utility, tap "Options," then "System Information."

The MAC Address and Nintendo WFC ID will be listed on the screen. Unless the game player has successfully connected with Nintendo Wi-Fi Connection, the WFC ID will be blank.

Nintendo Wii or Wii U

To locate the MAC address of your Wii or Wii U console:

1. Start your Wii(or Wii U), without a disc..
2. Click the Wii button at the bottom of the start screen.
3. Click Wii Settings.
4. Go to the Next Set of settings, by selecting the arrow on the right.
5. Click Internet.
6. Select Console information.
7. The MAC Address will then come up on the next page.

PlayStation2

To find the MAC address of your Sony PlayStation 2 you will need the Network Adaptor connected to the PS2 and you will need the disc that came with the Network Adaptor. Then follow these steps:

1. Power up the PlayStation 2 and load the Network Adaptor Startup Disc.
2. Once it has loaded, select "ISP Setup" and press X on your controller.
3. The ISP Setup will begin to load, and you will be presented with a license agreement. Select Agree and press X to continue.
4. For connection type, choose "Local Area Network (LAN)" and press X to continue.
5. Select "Automatic Configuration" and press X to continue.
6. At the connection test screen, select "Advanced" and press X to continue.
7. At the "Advanced Broadband Settings" screen, make sure "Automatic" is selected. While you are at this screen, make note of the MAC address at the bottom.

Some of the PS2 games also have the ability to list your MAC address, but the above steps are the C&IT Help Desk's preferred way of finding the MAC.

PlayStation 3

To locate the MAC address of your Playstation 3 console:

1. Start up your PlayStation 3 without a disk in the drive.
2. Find the System Settings icon and select the X.
3. Click System Information and press the X.

4.   Your Mac Address will display.

PlayStation 4

To locate the MAC address of your Playstation 4 console:

1.   Start up your PlayStation 4 without a disk in the drive.
2.   Find the System Settings icon and select the X.
3.   Click System Information and press the X.
4.   Your Mac Address will display.

PSP

To find the MAC address of your PlayStation Portable (PSP):

1.   Navigate to "System Settings"
2.   Then navigate to "System Information", which is where the MAC address is listed.

XBox

To find the MAC address of your XBox:

1.   Turn on your Xbox console with no game disc in the disc tray.
2.   From the Xbox Dashboard, choose Xbox Live.
     These steps assume you cannot connect to Xbox Live until you finish configuring your Xbox console to use your PC's MAC address. Therefore, you should receive the following message: "Could not connect to Xbox Live. Do you want to troubleshoot your network connection?".
3.   From the Connect Status screen, select Settings. The 12-digit number at the bottom-right corner of the Network Settings screens is the MAC address of your Xbox console. Do not change your Xbox console MAC address, just write it down and call us.

XBox360

To locate the MAC address of your Xbox 360 console:

1.   Go to the System area of the Xbox Dashboard and select Network Settings. Select Edit Settings.
2.   From Additional Settings, select Advanced Settings.
3.   Select Edit Settings.
4.   At the bottom of this screen you'll see a heading called Wired MAC Address.

XBoxOne

To locate the MAC address of your Xbox console:

1.   Go to My Xbox in the Xbox Dashboard and select Settings.
2.   In the Settings pane, select Network.
3.   Select Advanced Settings from the Network Settings tab.
4.   At the bottom of this screen you'll see a heading called Wired MAC.

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