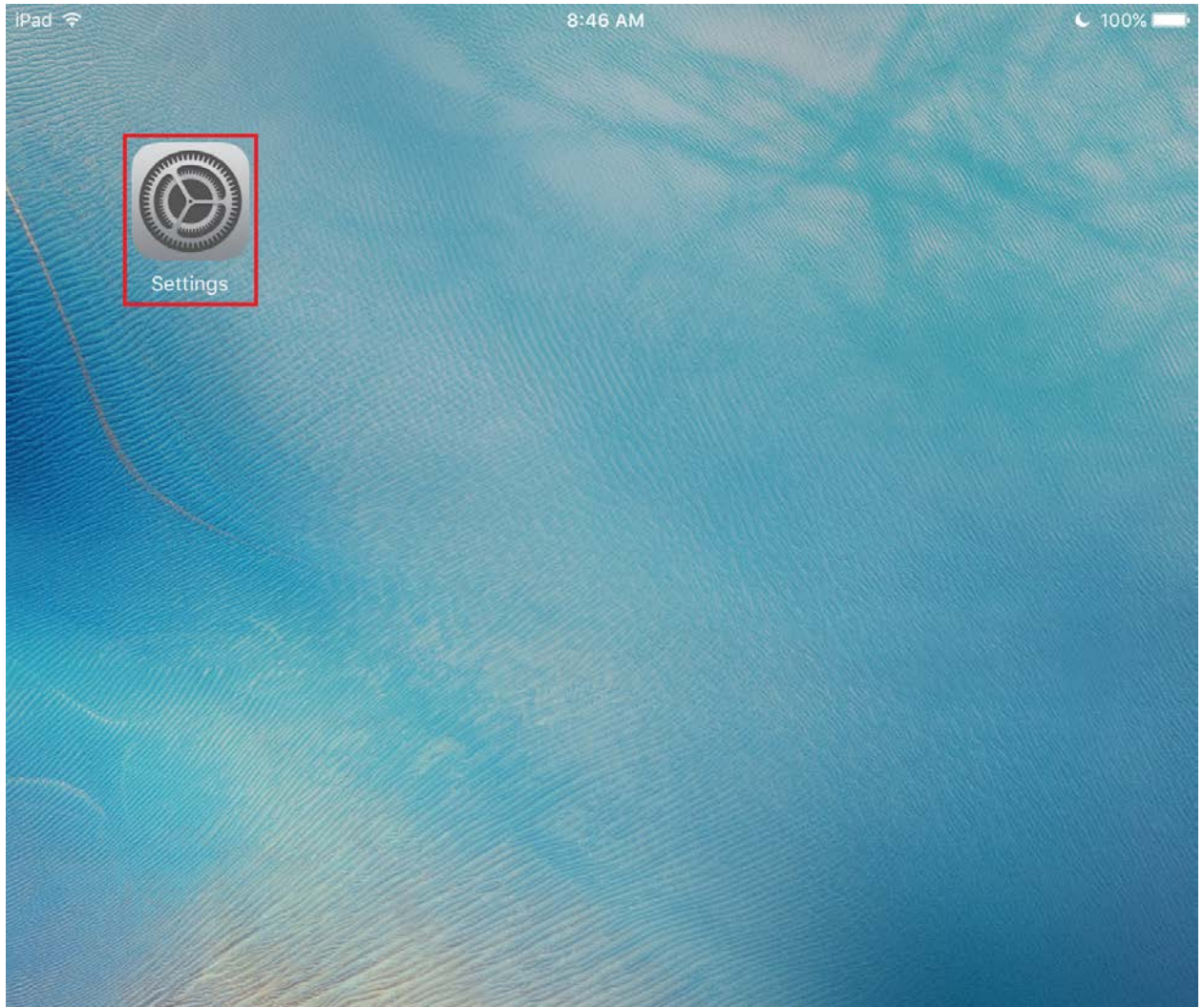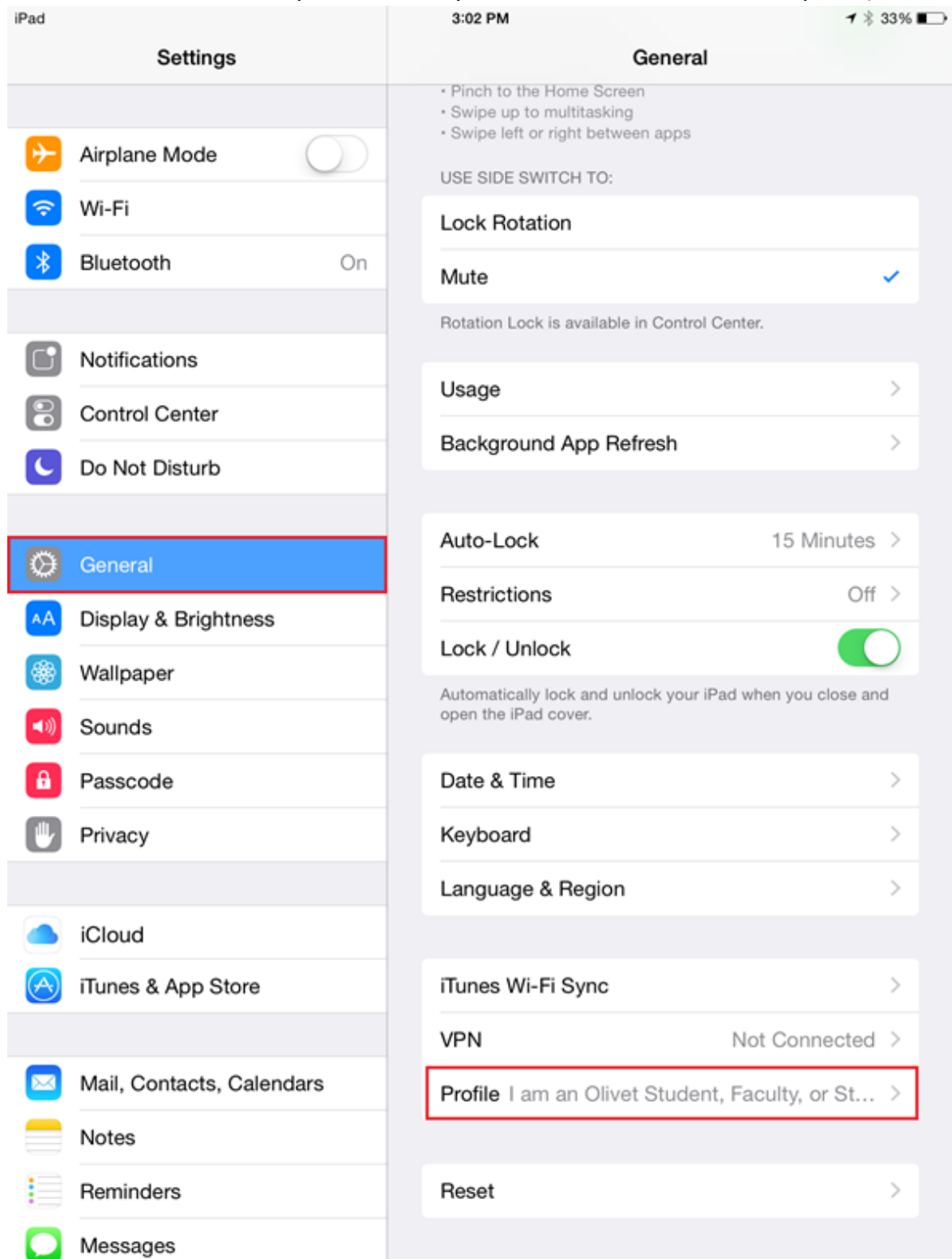# ONUWifi Profile Removal Guide

This guide is to help users remove any profiles that they may have on their iOS device (iPhone, iPad, iPod, etc). If you notice that you are having trouble connecting to ONU on campus, follow these steps to see if you have a profile on your device that may be causing interference with your connectivity. iOS devices at Olivet normally should not have a profile on them.
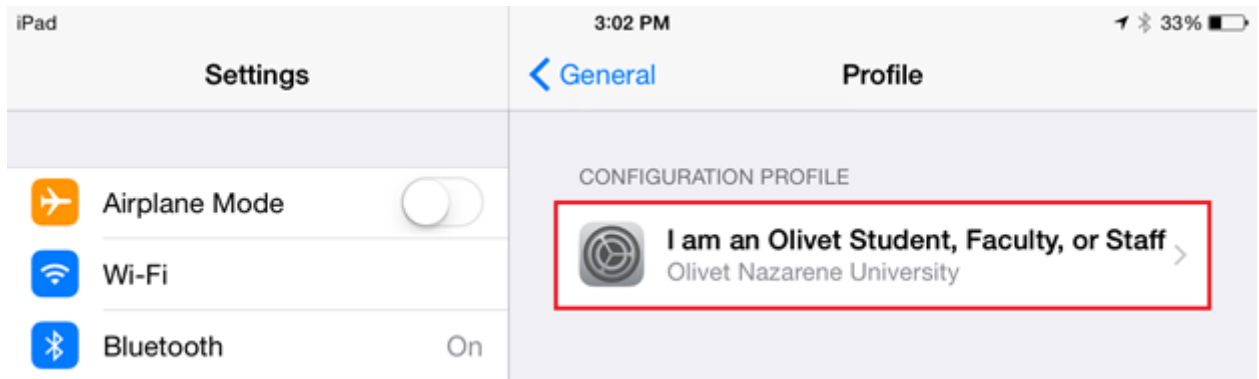
1. Select "Settings"

ONUWifi Profile Removal Guide

2. Select "General"
3. Scroll down on the right side of the screen until you see "Profile" (If your device does not have a profile on it, you will not see a "Profile" option)
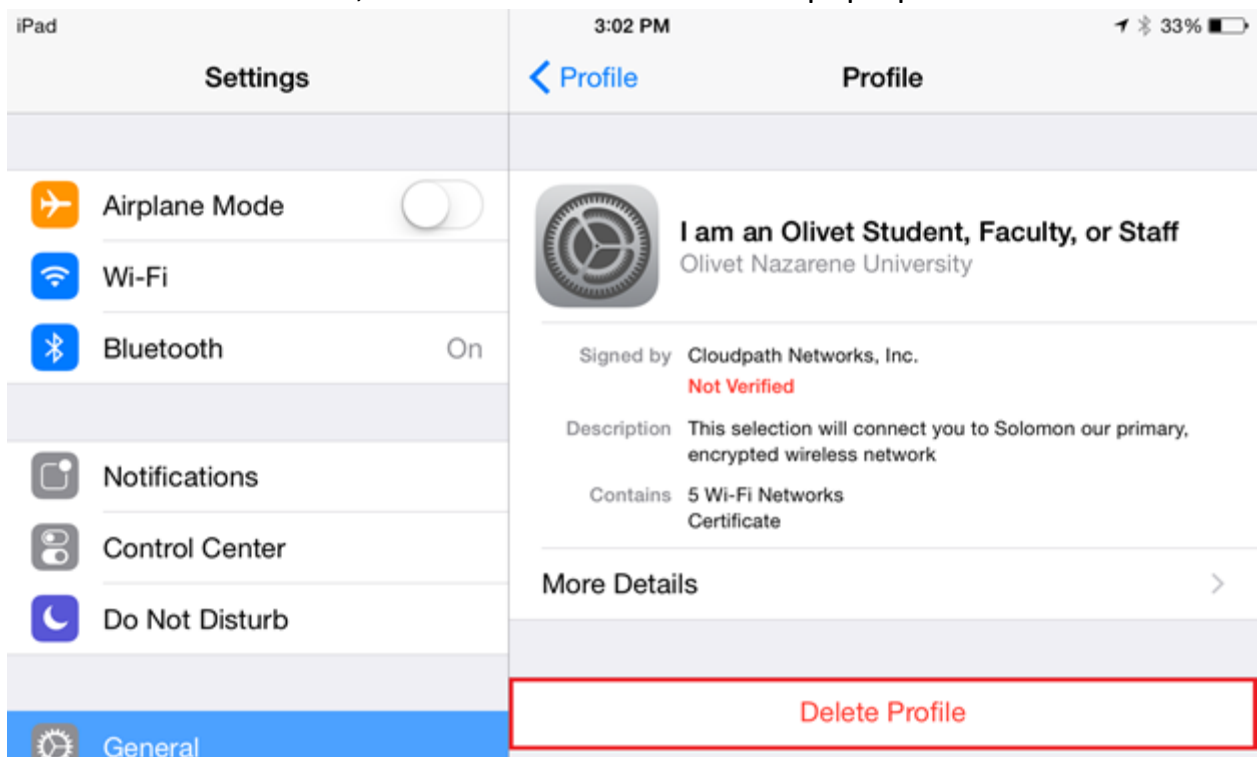
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4. Click on "I am an Olivet Student, Faculty, or Staff"

5. Click on "Delete Profile," then confirm it on the next pop-up window.

6. Follow the connection steps in the ONU Setup Guide for iOS

If you need further assistance, contact the IT Help Desk.

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