ONUWifi Profile Removal Guide

This guide is to help users remove any profiles that they may have on their iOS device (iPhone, iPad, iPod, etc). If you notice that you are having trouble connecting to ONU on campus, follow these steps to see if you have a profile on your device that may be causing interference with your connectivity. iOS devices at Olivet normally should not have a profile on them.

1. Select "Settings"



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- 2. Select "General"
- Scroll down on the right side of the screen until you see "Profile" (If your device does not have a profile on it, you will not see a "Profile" option)
 Pad

	Settings	General	
		Pinch to the Home Screen Swipe up to multitasking	
≁	Airplane Mode	Swipe left or right between apps USE SIDE SWITCH TO:	
?	Wi-Fi	Lock Rotation	
*	Bluetooth On	Mute	7
		Rotation Lock is available in Control Center.	Ť
	Notifications		
	Control Center	Usage	>
C	Do Not Disturb	Background App Refresh	>
-			
Ø	General	Auto-Lock 15 Minutes	>
AA	Display & Brightness	Restrictions Off	>
*	Wallpaper	Lock / Unlock	\sum
	Sounds	Automatically lock and unlock your iPad when you close an open the iPad cover.	d
A	Passcode	Date & Time	>
	Privacy	Keyboard	>
		Language & Region	>
	iCloud		
A	iTunes & App Store	iTunes Wi-Fi Sync	>
		VPN Not Connected	>
	Mail, Contacts, Calendars	Profile I am an Olivet Student, Faculty, or St	>
	Notes		
	Reminders	Reset	>
	Messages		

Last revised: 6/23/16

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4. Click on "I am an Olivet Student, Faculty, or Staff"

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	Settings	<	General	Р	rofile		
			CONFIGURATION PROFILE				
≁	Airplane Mode		lam on Olivet Student, Feaulty				* Ctoff
?	Wi-Fi			livet Nazarene l	te University		*** >
*	Bluetooth On						

5. Click on "Delete Profile," then confirm it on the next pop-up window.

iPad			3:02 PM	7 % 3	33% 💶
	Settings		Profile	Profile	
≁	Airplane Mode	\bigcirc		Lam an Olivet Student, Faculty, or Stat	ff
?	Wi-Fi			Olivet Nazarene University	
*	Bluetooth	On	Signed by	Cloudpath Networks, Inc.	
				Not Verified	
			Description	This selection will connect you to Solomon our prima encrypted wireless network	ry,
	Notifications		Contains	5 Wi-Fi Networks	
				Certificate	
õ	Control Center		Mara Dataila		
	Do Not Disturb		More Detai	IS	/
U	DO NOT DISTUID				
~				Delete Profile	
Q.	General				

6. Follow the connection steps in the ONU Setup Guide for iOS

If you need further assistance, contact the IT Help Desk.

Phone: (815) 939-5302 | Email: it@olivet.edu

In person: Lower Level of Benner Library

Online: <u>http://it.olivet.edu</u>